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TorCHA HCV Program Participant Letter **COVID-19**

March 19, 2020

Dear HCV Participant,

The safety and well-being of those we serve is our highest priority. We are taking elevated measures to ensure your health and safety in the midst of COVID-19.

As a community, we are all working together in helping to prevent the spread of germs and infection. The best way to protect yourself from COVID-19 is to avoid being exposed and take preventative health measures.

In light of these circumstances, we are taking elevated measures to reduce the risk of infection. The following updates will take effect until further notice:

- All routine unit inspections will be temporarily postponed until further notice.
- TorCHA's lobby will close starting on March 23, 2020. Office staff will be working regular business hours, please call or email.
- We urge that if you have guests, you inform them of the safety advice of the CDC. We strongly discourage frequent guest visits and group gatherings.

Lastly, if you suspect that you or someone in your community has contracted the COVID-19 virus, we urge you to contact your healthcare provider for assistance and follow the guidance of the CDC.

We will continue to provide updates as they are available and if you have any questions or concerns, feel free to reach out to our call center at (575)894-2244

Stay safe,

Steven Rice
Executive Director
T or C Housing Authority

